

## SimaPro service contract renewal

- A SimaPro service contract entitles you to software and database updates, plus access to the helpdesk
- For versions of SimaPro that come with online extensions, a service contract enables use of the extensions
- You can pay by bank transfer or credit card (you will receive a full VAT receipt)
- Once payment is complete you will be emailed a registration code to enable software updates

### Your contact details

Organisation:	Name (user):
Address:	Tel:
	Email:
VAT number:	PO number (if any):

### Select your service contract

SimaPro business licences: Power/Expert	1 year	Qty	2 years	Qty	3 years	Qty
Service contract for single user	£ 2490 (+VAT=£2988)		£ 4860 (+VAT=£5832)		£ 7100 (+VAT=£8520)	
Multi-user licence: each extra user	£ 1290 (+VAT=£1548)		£ 2520 (+VAT=£3024)		£ 3680 (+VAT=£4416)	
SimaPro academic licences: PhD/Classroom	1 year	Qty	2 years	Qty	3 years	Qty
Service contract for SimaPro PhD	£ 1090 (+VAT=£1308)		£ 2130 (+VAT=£2556)		£ 3110 (+VAT=£3732)	
Service contract for SimaPro Classroom	£ 1790 (+VAT=£2148)		£ 3490 (+VAT=£4188)		£ 5110 (+VAT=£6132)	

### Licence agreement and signature

By accepting this form, the Customer acknowledges that it has read the terms and conditions (which can be found on [simapro.com/end-user-licence-agreements](https://simapro.com/end-user-licence-agreements)) and that it fully understands and agrees with these conditions.

#### Applicable third party terms:

The Customer's right to use the data libraries that are offered within SimaPro is subject to the Customer entering into the following end user license agreement EULA with the respective supplier of the data library:

- ecoinvent data libraries: [End User Licence Agreement \(EULA\) of ecoinvent Association for ecoinvent data \(Version 3 of 1 April 2022\)](#)

- Agri-footprint data libraries: [End User License Agreement Agri-footprint 6.0 via SimaPro \(July 2022\)](#)

#### Applicable terms and conditions PRé Sustainability B.V.

The terms of the [SimaPro End User License Agreement August 2020](#) apply to the use of the SimaPro desktop version,

The [SimaPro SaaS Terms and Conditions Issued by PRé August 2020](#) apply to the use of the SimaPro SaaS version.

The applicability of any (general) terms and conditions of the Customer is expressly rejected. Agreement shall be governed by the laws of the Netherlands. Any and all disputes that may arise from the Agreement shall be exclusively submitted to the competent court in Utrecht, the Netherlands. The applicability of the Vienna Sales Convention (CISG) is expressly rejected.

Information on how your personal data is processed is provided in this Privacy and Cookie Statement: <https://simapro.com/disclaimer-and-privacy-statement/>.

#### Please sign here:

Name	Signature
Position	Date

## How to order a SimaPro service contract

Send your signed order form to [orders@simapro.co.uk](mailto:orders@simapro.co.uk)

*(please use your organisational email address, not gmail)*

### **Do I need to order an annual service contract?**

Annual subscription versions of SimaPro do not require a service contract (the service contract is included for the year). If you have a perpetual version of SimaPro, you should order annual service contracts. The perpetual version of SimaPro keeps running without service contracts, but continuous annual service contracts are required to keep receiving support and updates. For versions of SimaPro that come with online extensions, service contracts enable use of the extensions.

### **How do I purchase a SimaPro service contract?**

Obtaining a SimaPro service contract is straightforward. Please supply two things -

- (1) a signed order form
- (2) payment

The order form contains information needed to pay, such as full company, VAT and bank account details. Once we receive the signed order form, we will send you an invoice. Please order well ahead of time, because your organisation can take time to pay the invoice.

### **How do I pay?**

You can pay by credit card or bank transfer. You will receive a full VAT receipt. The easiest way to pay is to click on the payment link in the invoice. You will be emailed a registration code within 7 days of payment being received. The code will enable updates.

### **I need to start work with the latest version of SimaPro as soon as possible, how can I do that?**

Pay by bank transfer or credit card. Paying by card is often the quickest, since some accounts departments take a month or more to pay invoices. The easiest way to pay is to click on the payment link in the invoice.

### **I need to issue a PO before buying a SimaPro service contract, can you respond to a PO?**

Certainly. If you send us a PO, we will issue an invoice with the PO number on it. We also need the signed order form. When the invoice is paid, we will email you a registration code to enable updates.

## SimaPro Bank Details

SimaPro UK Ltd	
Bank Sort Code	401118
Bank Account Number	94542304
Bank Account Name	SIMAPRO UK LTD
Bank Address	HSBC Bank plc 130 New Street Birmingham B2 4JU
VAT registration number	104308558
Company registration number	7465558
Contact	orders@simapro.co.uk Tel 020 8144 6806 SimaPro UK Ltd 18 Hillside Gardens Wallington SM6 9NY